



“ The success of our on-the-job training programme and the associated testing we perform, allows us to be confident staff are aware of the threats to information security, and also how to react. ”

Giles England, Head of IT Security, Policy & Risk Management, BAE Systems

BUSINESS CHALLENGE

A global provider of defence, aerospace and security solutions, with operations in the UK, the US, Australia, and the Kingdom of Saudi Arabia, BAE Systems is committed to giving its people practical guidance on every aspect of responsible business conduct practices in the workplace.

As a trusted supplier and partner to national governments, BAE Systems needs to ensure its cyber defence capabilities are exemplary. To keep pace with the rapidly evolving threat landscape, BAE Systems wanted to implement a mandatory IT security awareness programme that would give all employees training on how to spot and combat the latest cyber threats. Additionally, BAE Systems is conscious that day-to-day information regarding security awareness is also important and needs to be included in all training.

ABOUT BAE SYSTEMS

BAE Systems provide some of the world's most advanced, technology-led defence, aerospace and security solutions and employ a skilled workforce of some 83,400 people in over 40 countries. Working with customers and local partners, they develop, engineer, manufacture and support products and systems to deliver military capability, protect national security and people and keep critical information and infrastructure secure. They have key markets across the globe – Australia, India, the Kingdom of Saudi Arabia, the United Kingdom and the United States. Their key market strategy builds significant indigenous capability and footprint, often through mutually beneficial partnerships with investment in local businesses and the sharing of skills and technologies, providing sustainable employment for local people.

HOW SKILLSOFT HELPED

The Skillsoft development team wanted to make certain the module was optimally structured in order to maximise learner engagement and attainment of key learning objectives. They created specifically tailored courseware that met a complex mix of requirements, including custom content and storyboards, that delivered on every level and spoke to all workforce audiences.

The modules designed test learner understanding from the outset, using interrupt techniques that highlight to students this is not a 'page turning' exercise, and left field questions designed to get them thinking about the wider picture.

To boost user engagement, a variety of interaction techniques were utilised throughout.

KEY METRICS

95% Over **95%** of staff completed the mandated on-the-job security awareness training

4.1 Employee feedback scored an average of **4.1 out of 5.0**

The programme has seen BAE's global susceptibility score fall significantly

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